



# PRE-PURCHASE QUESTIONNAIRE FOR ACCESS TUBS PRODUCTS

Before making your final decision there are a few questions we would like to ask to ensure you have a trouble free installation. Whether you install the product yourself or have it installed for you, you must be aware of the minimum amount of clearance to access your home and the required plumbing or electrical work depending on the model and option(s) you purchase.

This form is intended to supply our ACCESS TUB bathing product customers with a pre-purchase installation checklist to ensure your installation is pleasant and trouble-free.

ACCESS TUBS offers a Customer service hotline so that at anytime if you need additional information, simply give us a call and we will be glad to assist with all your questions. Our toll free number is 1-888-896-6519 (M-F 7:30 am to 4:30 pm CST) .

**1. What ACCESS TUB product(s) have you selected?**

- a. Product type (e.g., Walk-in, step-in) \_\_\_\_\_
- b. Model name \_\_\_\_\_
- c. Model number \_\_\_\_\_

**2. Is this for**

- a. New construction \_\_\_\_\_
- b. Remodeling project \_\_\_\_\_

**3. Do you plan to install the product**

- a. Yourself \_\_\_\_\_
- b. Or hire a contractor \_\_\_\_\_

**4. What is the minimum (smallest) access opening in your home, which your ACCESS TUB product must fit through?**

Measure the width of your home's opened doorways (measure the opening with the door removed if necessary), stairways, and hallways (if applicable)

- a. Minimum doorway dimensions                      Width \_\_\_\_\_ Height \_\_\_\_\_
- b. Minimum stairways dimensions                      Width \_\_\_\_\_ Height \_\_\_\_\_
- c. Minimum hallway dimensions                      Width \_\_\_\_\_ Height \_\_\_\_\_

**5. Verify if the ACCESS TUB product will fit through your door openings and hallways. You can find the ACCESS TUB product's dimensions on the Costco website located in the features sections of the product description.**

- a. Width \_\_\_\_\_
- b. Depth \_\_\_\_\_
- c. Height \_\_\_\_\_

6. If you have selected an ACCESS TUB bathing product that is larger than the minimum access opening (door, stairways, or hallways) you need to enlarge the opening(s). Once you have determined how much to enlarge the access opening fill in question 4 again. If you cannot enlarge your access opening please select another ACCESS TUB product offering and complete questions 1 through 5 again.

**7. This question is for showers and bathtubs only.**

Verify that the location of the existing drain and water supply in your home matches up to the ACCESS TUB product's specifications you have chosen.

a. If you are sure that the ACCESS TUB bathing unit is compatible with your homes plumbing systems and you are sure it will work go to question 8.

b. If you are unsure contact a professional plumber to determine the necessary modifications.

Note: It's common practice in colder climates to place the drain and faucets on the outside wall of the home to prevent freezing without taking other precautions.

8. If you have selected an ACCESS TUB bathing unit with a jetted tub system new electrical hookups are required. **We strongly recommend that a registered electrician be consulted to install the product.**

9. Have you reviewed your hot water supply needs in relation to the ACCESS TUB bathing unit selected? You should ensure that your hot water supply is sufficient to operate your ACCESS TUB bathing unit by checking the capacity of your hot water system in relation to:

- a. The size of the tub
- b. The minimum amount of water required to operate a whirlpool and/or air system system.

10. If you have answered the above questions to your satisfaction you are now ready to go ahead and place your order.

11. Please take a minute to review the ACCESS TUB Installation and User's Guide featured on the Costco website for helpful tips on handling, installation, and care of your ACCESS TUB bathing unit.

12. Don't forget if you have any questions feel free to phone us at 1-888-896-6519 (M-F 7:30 am to 4:30 pm CST) and we will be glad to help you.

Great Bathing!!

**Note:** This pre-purchase installation checklist is provided solely as a pre-purchase guide and does not replace ACCESS Installation Guide or ACCESS' TUBS' Product Warranty.